

SEAN MILFORT

Harrisburg, PA

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Summary

I am a highly accomplished technologist with 10+ years of experience in IT. I specialize in System Administration, specifically endpoint management (Windows, macOS, iOS, Android, Linux), at a large-scale level. I am also skilled in various forms of development/scripting practices. These languages include, but are not limited to, PowerShell, BASH, HTML/CSS, JavaScript and Kotlin. I am currently pursuing a Doctor of Philosophy at National University while also teaching development courses at Gwynedd Mercy University as an Adjunct Faculty member. I have a passion for technology that is maintained by continuously learning and progressing my skills further. Keeping up to date with technology is something that I value on a personal and professional level.

Work Experience

Rite Aid | Etters, PA

System Administrator II

September 2021 - Present

September 2021 - Present

- Led New Configurations and Implementation for Workspace ONE UEM MDM Environment/Configurations for 8,000+ devices (iOS/Android)
- Streamlined Device Configuration for Android/iOS/macOS devices to cut deployment time down by 30% to improve deployment and configuration efficiency
- Upgraded Android Zebra Handhelds from Android 8 to Android 13 – Multi-year Initiative
- Developed/Implemented Configurations and Builds for Android/iOS/macOS Configurations via Microsoft Intune
- Implemented BlueFlecht Suite on Zebra Android Devices to improve productivity/security on device
- Updated/Implemented New Code for HTML/CSS/JS Code & Made Changes to CMS Platform Modules on Company Website

Gwynedd Mercy University | Gwynedd Valley, PA

Adjunct Faculty

August 2023 - Present

August 2023 - Present

- Teaching at the Undergraduate Level
 - Spring 2025: CIS 420 - Mobile Application Development
 - Fall 2024: CIS - Introduction to Desktop Computing, CIS 114 – Web Design I
 - Spring 2024: CIS 424 – Web Design II
 - Fall 2023: CIS 420 - Mobile Application Development

WellSpan Health | York, PA

System Administrator

December 2019 – September 2021

December 2019 – September 2021

- Creating/Developing Application Packages & Software Installations for mass deployments - (Windows, macOS, Android)
- Creating Technical/Support Documentation for new & existing solutions
- Designed Technical Solutions to improve End User Workflow
- Developing/Troubleshooting Mobile Device Management Solutions (AirWatch)
- Maintaining/Improving IT Environment with new Technological Improvements

Burlington Stores, Inc. | Burlington, NJ

April 2015 – November 2019

IT Integration Analyst II

November 2017 – November 2019

- Responsible for large-scale Engineering/Design changes to our Mobile Device Management Platform (AirWatch) containing 11,000+ devices (iOS, Android & Windows CE)
- Created Installer/Scripting Packages for silent installations for 15,000 Machine utilizing IBM BigFix (Unix Scripting, PowerShell & Bash)
- Developed/Maintained the Base Computer Image for 4,000+ machines (Windows/Mac)
- Created/Edited/Deployed Active Directory Group Policy 15,000+ active devices
- Evaluated/Met with Senior Business Partners/Vendors on multiple different initiatives to improve customer/employee experience and workflow

IT Integration Analyst I

April 2017 – November 2017

- Implemented/Led Microsoft Surface Project in Corporate/Field Environment
- Planned/Integrated New Technology/Solutions into Environment to improve Employee's Workflow and Experience with technology
- Maintained/Deployed Monthly Updates to 4,000+ Machines – Windows
- Handled Maintenance/Support/Upgrades of Mobile Device Management Product (AirWatch) containing 11,000+ active devices – Windows Server

IT Integration Associate

October 2016 – April 2017

- Created/Set the company standard for Corporate Level Devices (Windows/Mac)
- Authored/Maintained Support and Procedural/Technical Documentation for Support Teams
- Created/Deployed Software Packages on large scale for Endpoints utilizing multiple tools – IBM BigFix/AirWatch (Windows/Mac/iOS)

Client Technologies Technician I

April 2015 – October 2016

- Supported/Troubleshooted Window/Mac/iOS devices at a large scale
- Participated in various projects with different departments in IT
- Delivered Customer Service to Troubleshoot and Enhance End User Experience

Education

National University, Expected Graduation 2025

San Diego, CA

Doctor of Philosophy (PhD), Computer Science
(Formerly Known as Northcentral University)

La Salle University, May 2022

Philadelphia, PA

Master of Science (M.S.), Computer Information Science

La Salle University, May 2015

Philadelphia, PA

Bachelor of Arts (B.A.), Computer Science

Certifications

Coursera

Meta Front-End Developer Specialization
Meta iOS Developer Specialization

February 2023
April 2023

Skills

Languages	Infrastructure Skills	Interpersonal Skills
React/JavaScript	OS Management (Windows, macOS, Android, Linux & iOS)	Leadership
React Native	Mobile Device Management (Workspace ONE & Intune)	Teamwork
Swift/Kotlin	Active Directory & Group Policy Management	Technical Documentation
HTML & CSS	Large Scale Packaging & Deployment	Customer Service
PowerShell/Bash	Microsoft Deployment Toolkit	Communication

Awards

Dean's List Spring Quarter 2024

National University
August 2024

Dean's List Winter Quarter 2024

National University
May 2024

Dean's List Summer Quarter 2023

National University
November 2023

Dean's List Spring Quarter 2023

National University
August 2023

CIO Award

Dennis Hodgson, CIO, Burlington Stores, Inc.
April 2018

CEO Award

Thomas Kingsbury, CEO, Burlington Stores, Inc.
September 2017