

# SEAN MILFORT

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## I have Summary

I am a highly accomplished technologist with 10+ years of experience in IT. I specialize in System Administration, specifically endpoint management (Windows, macOS, iOS, Android, Linux), at a large-scale level. I have various tools to manage these devices at a high level. Some of these tools include but aren't limited to Workspace One UEM (AirWatch), Microsoft Intune, IBM BigFix & Jamf. I have also been a part of different migrations and configurations from moving from On-Prem solutions to Cloud solutions like Microsoft 365 and other systems. I am also skilled in various forms of development/scripting practices. These languages include, but are not limited to, PowerShell, BASH, HTML/CSS, JavaScript and Kotlin. I am currently pursuing a Doctor of Philosophy at National University while also teaching development courses at Gwynedd Mercy University as an Adjunct Faculty member. I have a passion for technology that is maintained by continuously learning and progressing my skills further. Keeping up to date with technology is something that I value on a personal and professional level.

## Work Experience

**Rite Aid** | Etters, PA

**System Administrator II**

**September 2021 - Present**

September 2021 - Present

- Led New Configurations and Implementation for Workspace ONE UEM MDM Environment/Configurations for 8,000+ devices (iOS/Android)
- Streamlined Device Configuration for Android/iOS/macOS/Windows devices to cut deployment time down by 30% to improve deployment and configuration efficiency
- Upgraded Android Zebra Handhelds from Android 8 to Android 13 – Multi-year Initiative
- Developed/Implemented Configurations and Builds for Android/iOS/macOS Configurations via Microsoft Intune
- Implemented BlueFletch Suite on Zebra Android Devices to improve productivity/security on device
- Updated/Implemented New Code for HTML/CSS/JS Code & Made Changes to CMS Platform Modules on Company Website

**Gwynedd Mercy University** | Gwynedd Valley, PA

**Adjunct Faculty**

**August 2023 - Present**

August 2023 - Present

- Teaching at the Undergraduate Level
  - Fall 2025: Web Design I
  - Spring 2025: CIS 420 - Mobile Application Development
  - Fall 2024: CIS - Introduction to Desktop Computing, CIS 114 – Web Design I
  - Spring 2024: CIS 424 – Web Design II
  - Fall 2023: CIS 420 - Mobile Application Development

**WellSpan Health** | York, PA

**December 2019 – September 2021**

***System Administrator***

December 2019 – September 2021

- Creating/Developing Application Packages & Software Installations for mass deployments - (Windows, macOS, Android)
- Creating Technical/Support Documentation for new & existing solutions
- Designed Technical Solutions to improve End User Workflow
- Developing/Troubleshooting Mobile Device Management Solutions (AirWatch)
- Maintaining/Improving IT Environment with new Technological Improvements

**Burlington Stores, Inc.** | Burlington, NJ

**April 2015 – November 2019**

***IT Integration Analyst II***

November 2017 – November 2019

- Responsible for large-scale Engineering/Design changes to our Mobile Device Management Platform (AirWatch) containing 11,000+ devices (iOS, Android & Windows CE)
- Created Installer/Scripting Packages for silent installations for 15,000 Machine utilizing IBM BigFix (Unix Scripting, PowerShell & Bash)
- Developed/Maintained the Base Computer Image for 4,000+ machines (Windows/Mac)
- Created/Edited/Deployed Active Directory Group Policy 15,000+ active devices
- Evaluated/Met with Senior Business Partners/Vendors on multiple different initiatives to improve customer/employee experience and workflow

***IT Integration Analyst I***

April 2017 – November 2017

- Implemented/Led Microsoft Surface Project in Corporate/Field Environment
- Planned/Integrated New Technology/Solutions into Environment to improve Employee's Workflow and Experience with technology
- Maintained/Deployed Monthly Updates to 4,000+ Machines – Windows
- Handled Maintenance/Support/Upgrades of Mobile Device Management Product (AirWatch) containing 11,000+ active devices – Windows Server

***IT Integration Associate***

October 2016 – April 2017

- Created/Set the company standard for Corporate Level Devices (Windows/Mac)
- Authored/Maintained Support and Procedural/Technical Documentation for Support Teams
- Created/Deployed Software Packages on large scale for Endpoints utilizing multiple tools – IBM BigFix/AirWatch (Windows/Mac/iOS)

***Client Technologies Technician I***

April 2015 – October 2016

- Supported/Troubleshooted Window/Mac/iOS devices at a large scale
- Participated in various projects with different departments in IT
- Delivered Customer Service to Troubleshoot and Enhance End User Experience

## Education

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***National University***, Expected Graduation 2025

San Diego, CA

Doctor of Philosophy (PhD), Computer Science  
(Formerly Known as Northcentral University)

***La Salle University***, May 2022

Philadelphia, PA

Master of Science (M.S.), Computer Information Science

## Certifications

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### **Coursera**

Meta Front-End Developer Specialization  
Meta iOS Developer Specialization

February 2023  
April 2023

## Skills

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### **Languages**

React/JavaScript  
React Native  
Swift/Kotlin  
HTML & CSS  
PowerShell/Bash

### **Infrastructure Skills**

OS Management (Windows, macOS, Android, Linux & iOS)  
Mobile Device Management (Workspace ONE & Intune)  
Active Directory & Group Policy Management  
Large Scale Packaging & Deployment  
Microsoft Deployment Toolkit

### **Interpersonal Skills**

Leadership  
Teamwork  
Technical Documentation  
Customer Service  
Communication

## Awards

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### **Dean's List Spring Quarter 2024**

National University  
*August 2024*

### **Dean's List Winter Quarter 2024**

National University  
*May 2024*

### **Dean's List Summer Quarter 2023**

National University  
*November 2023*

### **Dean's List Spring Quarter 2023**

National University  
*August 2023*

### **CIO Award**

Dennis Hodgson, CIO, Burlington Stores, Inc.  
*April 2018*

### **CEO Award**

Thomas Kingsbury, CEO, Burlington Stores, Inc.  
*September 2017*